



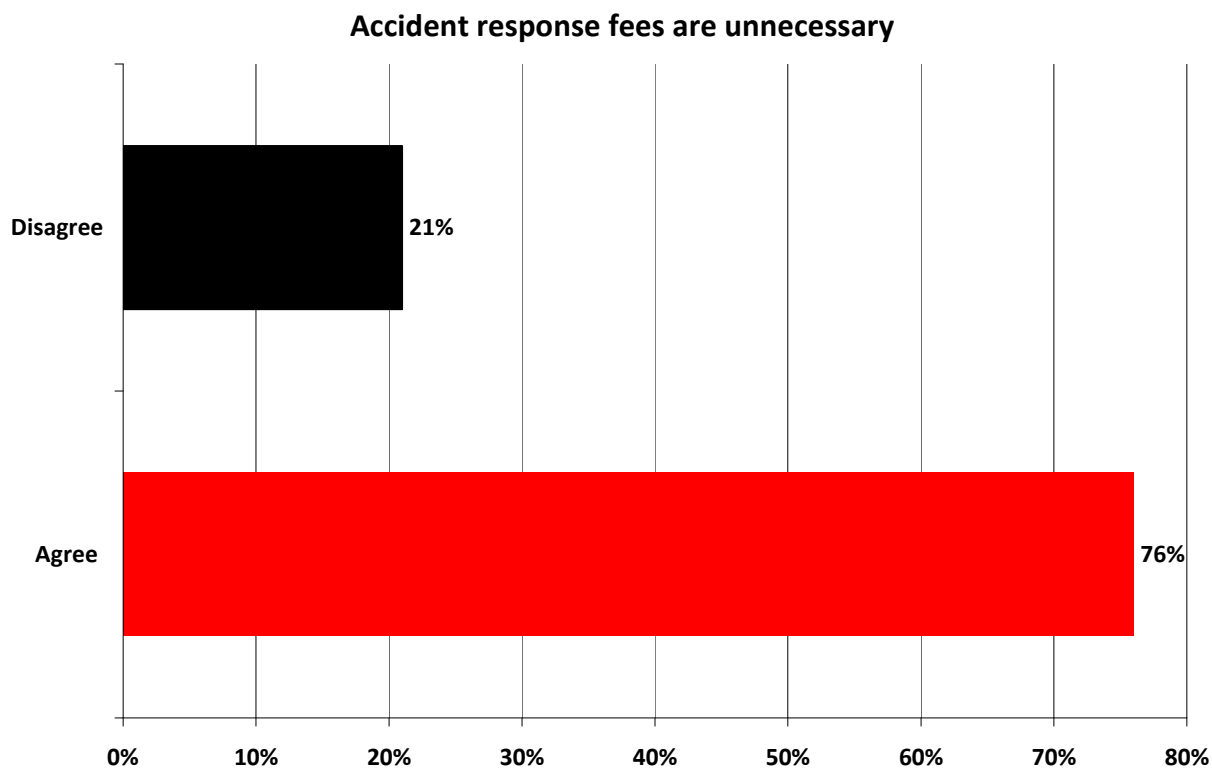
Accident Response Fees Survey

A Harris Interactive poll conducted by telephone for the Property Casualty Insurers Association of America found the following:

Three out of four agree accident response fees are unnecessary

Q. You pay taxes to cover emergency personnel time and service so accident fees are not necessary

	Total
Agree	76%
Disagree	21%



The Harris Interactive survey was conducted for the Property Casualty Insurers Association of America by telephone within the United States between January 12th and 16th, 2011 among 1,428 adults aged 18 or older. This data was weighted as necessary to bring them into line with their actual proportions of the population.



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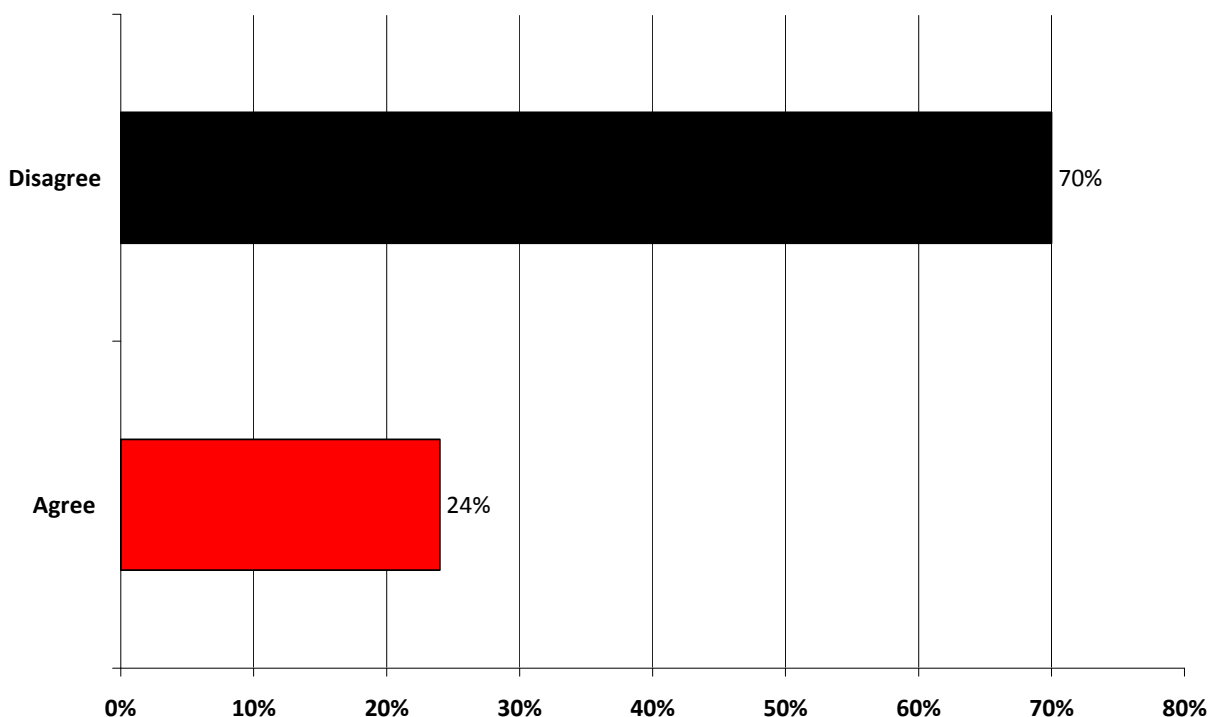
A Harris Interactive poll conducted by telephone for the Property Casualty Insurers Association of America found the following:

More than two out of three say billing only non residents is not appropriate

Q. Billing someone for an accident response fee, only if the driver is not a resident would be appropriate

	Total
Agree	24%
Disagree	70%

Billing only non residents is appropriate



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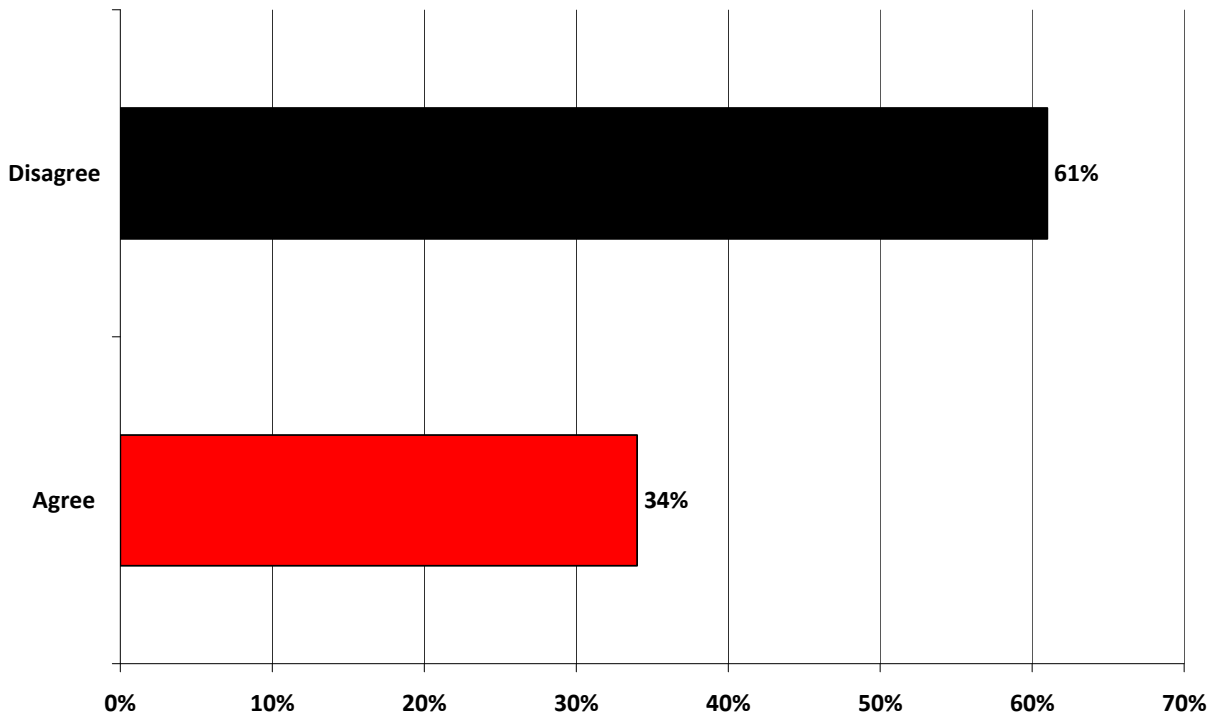
A Harris Interactive poll conducted by telephone for the Property Casualty Insurers Association of America found the following:

More than three out of five say charging accident fees is not appropriate

Q. Charging an accident response fee is appropriate

	Total
Agree	34%
Disagree	61%

Charging an accident response fee is appropriate



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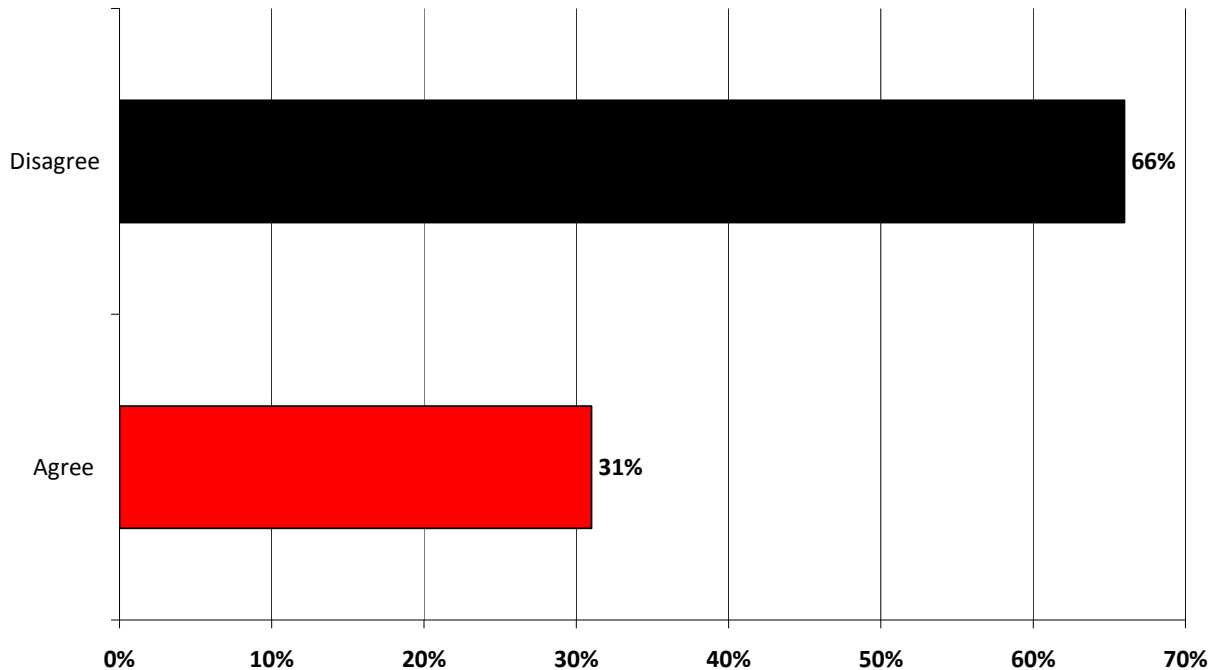
A Harris Interactive poll conducted by telephone for the Property Casualty Insurers Association of America found the following:

Two out of three oppose charging fees if it increased the cost of insurance

Q. I would support billing insurance companies for accident fees even if it increased the cost of insurance

	Total
Agree	31%
Disagree	66%

Support billing insurers for accident fees even if it increased the cost of insurance



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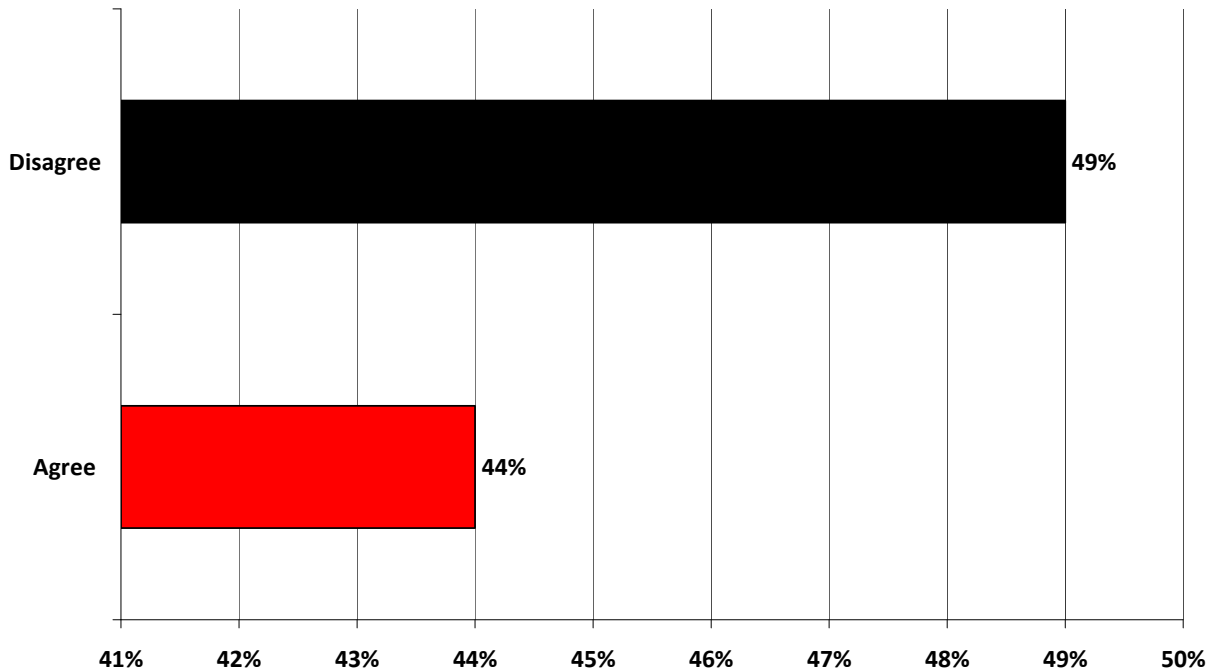
A Harris Interactive poll conducted by telephone for the Property Casualty Insurers Association of America found the following:

Tourism and businesses could be affected because significant numbers of people 44% would be reluctant to visit or drive in a town that charged accident response fees.

Q. You would be reluctant to visit or drive in a town if you knew they charged accident fees

	Total
Agree	44%
Disagree	49%

Would be reluctant to visit or drive in a town that charged accident fees



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